

Transparency Campaigning at Local Government to Curb Corruption

**Monitoring was initiated by “Globe International” NGO in the framework of
implementation of the Government resolution No. 143**

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MONITORING TEAM

2011

Introduction

General confidence in government organizations and their services is falling due to incompetence, bribery and corruption, bureaucracy and violation of human rights. Thus, in the framework of the Government resolution No. 143, monitoring of government services was conducted in three organizations, namely the Governor's Office of soum, Social Welfare Services and the local hospital.

Monitoring was conducted to evaluate the transparency, openness and legal status of government services on-sight.

One. Brief background

Government resolution No. 143 issued in 2009 states that "Services of government institutions shall maintain transparency in their activities related to human resources, finance and budget, procurement of goods and services with funding from government and local authorities".

In the framework of the above resolution, monitoring of transparency, openness, accessibility of government services was conducted at the Governor's Office of soum, Social Welfare Services and the local hospital.

A team of 6 researched conducted monitoring using "Monitoring ethics and rules" from 6th of December, 2010 to 27th of January 2011, during which observations were made, necessary materials researched, interviews and surveys taken from government officials, citizens, secondary school students and parents.

In the beginning 30 days of monitoring it was observed that the implementation of Government resolution No. 143 was insufficient and unsatisfactory. However, in the next 30 days, brochures and printed materials were distributed and disseminated.

Monitoring results of each organization is attached to this document.

Two: BACKGROUND

Government resolution No. 243 issued in 2009.

Three: OBJECTIVE, GOAL AND METHODOLOGY

3.1. OBJECTIVE, GOALS

Objective

Improve the transparency of government services

Goals

1. Improve transparency and openness of government activities
2. Improve transparency of finances and budget
3. Research transparency of activities related to procurement of goods and services through local government funding

3.2. MONITORING TEAM

Monitoring team is comprised of a team leader and 5 team members. Members of the monitoring team was selected from the participants of the training "Transparency of Local Government to Curb Corruption" organized by "Globe International" NGO. Members of the team have also attended one day training.

Team members signed the “Implementation contract” and “Monitoring ethics and rules”.

3.3. MONITORING FRAMEWORK

Monitoring was conducted in 3 local government organizations.

Organizations:

- Local Governor’s Office
- Social Welfare Services
- Local hospital

3.4 TIMELINE

Monitoring was implemented from 14th of December, 2010 to 15^h of January, 2011.

METHODOLOGY

Following monitoring methodology was used:

1. Document research
2. Observation
3. Survey
4. Interview

Monitoring team was divided into 2 groups of two to conduct the research.

1. Document research

Evaluated transparency of Governor’s Office of soum, Social Welfare Services and the local hospital, conducted surveys and compiled the gathered information.

2. Observation

Observation was carried out in two stages and quantitative findings are attached to the document.

As of 14th of December, 2010 at the beginning of the monitoring, information on transparency of government services placed on the board of the Local Governor’s Office was 70 per cent. However, by the beginning of the second phase of monitoring on 15th of January, 2011, accessibility of information that was put on board, on which transparency of government activities was 80 per cent, human resources 80 per cent, finances 30 per cent, procurement of goods and services 50 per cent. As for transparency of social welfare services, no information was placed at the beginning of monitoring, however starting from 15th of March, 2011 during the second phase, transparency of services rose to 38.5 per cent, finances were still at 0 per cent.

Governor’s Office

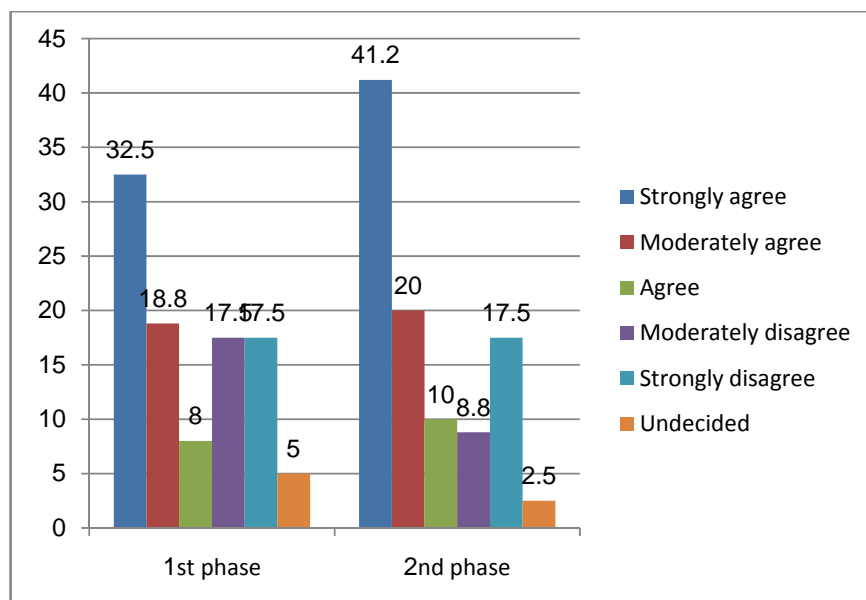
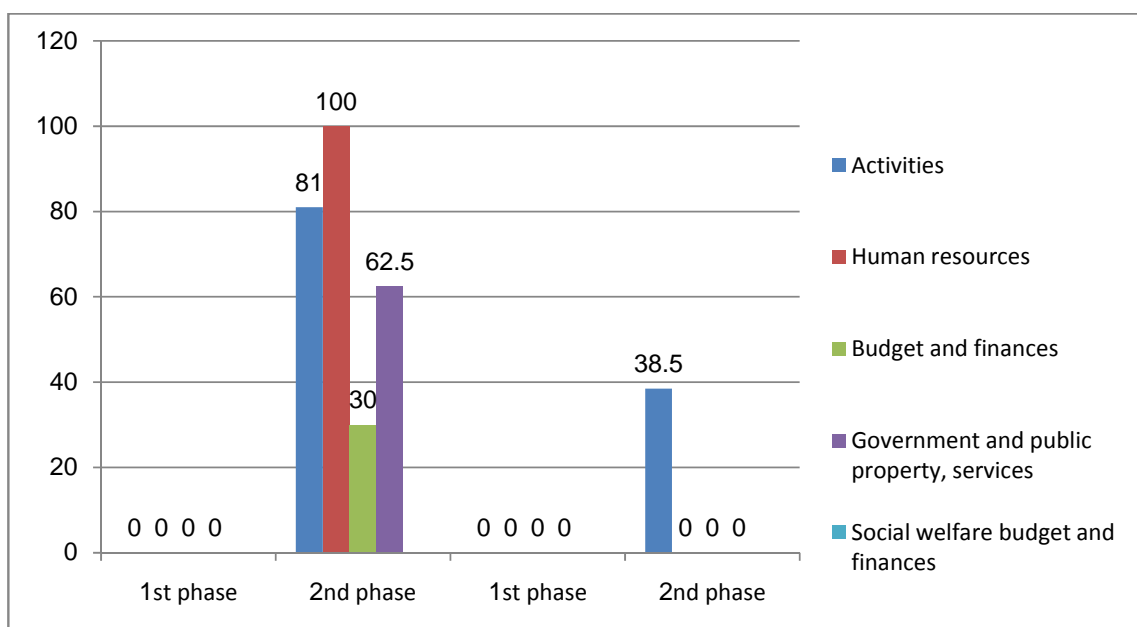
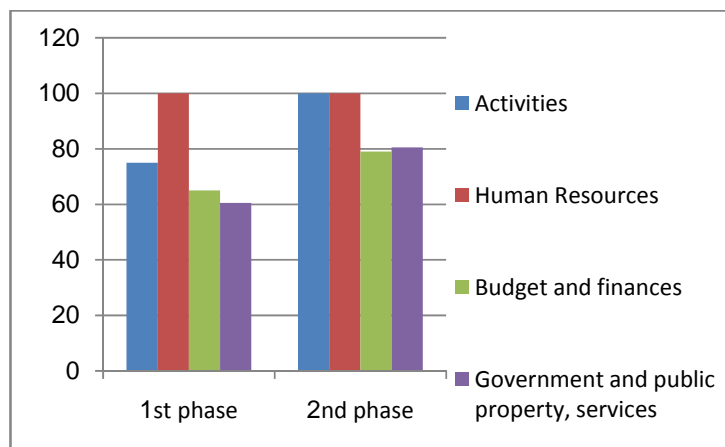
In 2010 information on finance transparency was placed on the board. Information is updated on a weekly basis.

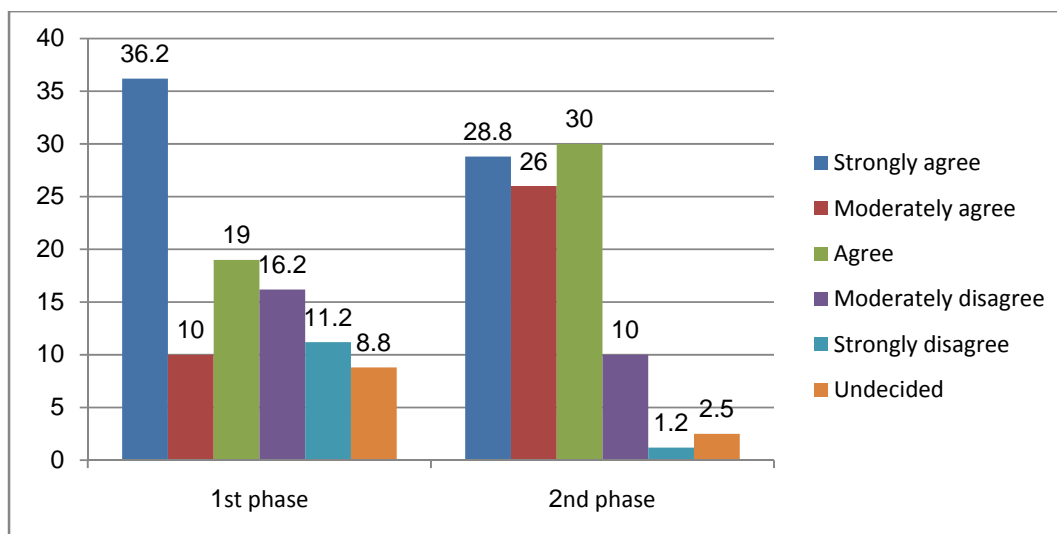
Social Welfare Services

In 2010 finances, income and expenses were not transparent. Information on laws and legislations related to social welfare was not placed on the board.

As for the local hospital, at the beginning of the first phase of monitoring on 14th of December, 2010 transparency of its activities and human resources were 100 per cent, finances 61.4 per cent, procurement of goods and services 62.5 per cent. In the second phase transparency of services and human resources

were 100 per cent, transparency of finances 58.7 per cent, procurement of goods and services 87.5 per cent, which is shown on the graph below





Five: CONCLUSION

In the framework of implementation of Government resolution No. 143, monitoring was conducted in the local Governor's Office, Social Welfare Services and the local hospital. As a result, above organizations increased the transparency of their activities by posting information on the board for public.

It was also observed that information accessibility and transparency have increased, namely the transparency of government services rose to 81.7 per cent, human resources 80 per cent, finances 30 per cent, procurement of goods and services 50 per cent, transparency of social welfare services rose to 60 per cent, finances 61.4 per cent, procurement of goods and services 62.5 per cent.

Advocacy and education related activities for citizens living in distant areas on the Government Resolution No.143 also need to be implemented through Citizens' Khurals for increased transparency and access to information.

Lack of information and work on educating the public on resolutions, decisions issued by the parliament, government creates difficulties in implementation.

Survey method

Survey was conducted with 2 phases.

General questionnaire /table/

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Monitoring of transparency of government services

INTERVIEW

Interviews regarding transparency were conducted and evaluated involving Governor of soum, social welfare officer in charge of soum, official of the local hospital.

No.	Local Governor	Officer of the local hospital	Social welfare officer
1.	Received information regarding the Government Resolution No. 143.		
2.	Agree	Transparent	Agree
3.	Maintain transparency of our activities.	Transparent	Activities are not open and transparent.
4.	Local Governor's Office maintains transparency in its activities and makes information accessible and open for citizens.	Transparency of information for public is average, somewhat inaccessible.	Activities are not transparent, citizens do not have access to information at all.
5	There are no difficulties in making the activities of the Governor's Office transparent to citizens. Governor's Office provides updated information for the 3 Heads of Governor's Offices of bags.	No difficulties	We are placed in the same office with 3 heads of Governor's offices of bags. Therefore, due to limited material resources and capacity it is difficult to post information on the board.
6	To incorporate criteria set in the Government resolution No. 143 into internal procedure rules of the soum governing organizations, work plans and strategic plans. Duties and activities of a government officer should be made transparent and open to citizens. Provide up to date information through media.	Make all information transparent, especially improve access to information by hospital employees and practitioners.	Limited access to information by poor and marginalized households.
7.	We prioritize the provision of genuine information for citizens in order to maintain transparency of our activities.	We are aiming at improving services provided by the hospital and maintaining transparency of our organization.	We provide legal information and advice through brochures and posts on boards to maintain transparency of our activities.
8	Officials of the governor's office should pass the selection process, after which a recommendation is issued from the branch of aimag's government committee. Other government service employees are hired and fired according to the internal rules of their organization.	No difficulties	Regulation from above.
9	Government organizations should develop a 5 year plan on their human resources policy and make it transparent. Vacancies should be advertised through all available channels and selection should be competitive and merit based.	Officials are selected according to the regulation issued by Health Authority.	
10.	Government organizations should be provided with conditions for developing an open and effective human resources planning.	No relation	
11.	There are no difficulties in making budget and finances transparent to citizens.	Activities are implemented according to the budget approved from above.	
12.	There are many sources to maintain transparency of budget and finances, including media, press, brochures, seminars, monitoring by governmental and non-governmental organizations.	Limited budget. Only 5 patients can be admitted daily due to limited capacity.	
13.	General manager in charge of budget should report budget expenditure to the public on a monthly or quarterly basis and receive regular evaluation and monitoring from citizens.	Hospital authorities should plan the expenditure on a quarterly basis and report it to the public in a transparent manner.	
14.	There are no difficulties in making procurement processes of government organizations transparent to the public. Majority of competitive biddings, tenders are organized by the local Governor's Office.	Organized from the Health Authority.	
15.	Citizens should be given accurate information on the procurement of goods and services by local government funding.	No relation	No relation