

**Information need for local citizens and effective information dissemination channels  
developed by citizens and public officials during the workshops and trainings**

**I. Guchin-Us Soum, Ovorkhangai aimag**

No	Information need	Information channel
1	Social insurance including voluntary insurance for herders	Trainings, workshops, fliers, handbooks, the Bag Citizen's Khural, information board, media outlets, mobile phone, interviews, comedian shows, TV programs like "AHA", Internet
2	How to get health insurance, what kind of benefit is available?	Trainings, workshops, fliers, handbooks, the Bag Citizen's Khural, information board, media, mobile phone, comedian shows, TV entertainment programs like "AHA", Internet
3	Investment, budget, project grant, donation, charity support	Information board, newspapers, printed materials, meetings, round tables etc
4	Job announcement	Announcements, advertisement, information board
5	Tenders and bidding	Information board
6	Procedures and decisions related to social welfare services	Announcement, SMS, phone, should be directly delivered by governor of Bag or by doctor of Bag
7	Public administration decisions and other public orders	Internet, announcement, SMS, phone, meeting with Bag governor, school kids
8.	Taxes	Information board, newspapers, printed materials, meetings, round tables, SMS, mobile phone, meeting with Bag governor
9.	Weather forecast,	Mobile phone
10	Civil registration	Information board
11	Discounted medicines	Information board, newspapers, printed materials, meetings, round tables, trainings, competition, contests, SMS, phone, meeting with Bag governor of medical doctor of Bag or through school children
12	Introduction of government institutions and private companies and job profiles	Information board and doors of the offices of civil servants
13	Documents needed for different public services	Information board, handbooks, soum newsletter, SMS, meeting with Governor of Bag, doctor of Bag or through school citizen, one-stop service delivery centers

**2. Bayankhutag soum, Khentii aimag**

No	Information need	Information channel
1	Social welfare services	Information board
2	Weather	Information board, mobile phone
3	Banking, finance, loan for herders	Information board
4	Projects and aids	Information board
5	Social insurance allocation	Information board, handbooks
6	Medical examination and funding allocated for this service	Advertisement, announcement, mobile phone
7	Discounted medicines	Information board
8.	Public budget including funding allocated for loan projects	Information board
9.	Funding allocated for other social welfare services including pension	Information board
10	Job opportunities including the names of people leaving for pensions for each year	Information board